Rights and obligations arising from the accommodation contract

Terms and conditions in the hotel industry

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1. If a hotel room is booked, confirmed, or made available at short notice, a guest accommodation contract has been concluded.

2. The conclusion of the guest accommodation contract obliges the contracting parties to fulfill their mutual obligations for the entire duration of the contract.

   a) The hotelier is obligated to keep the room available in accordance with the booking.
   b) The guest is obliged to pay the price for the time (duration) of the hotel room reservation.

3. If a guest does not use the hotel room they have reserved, they remain legally obliged to pay the price for the agreed hotel service, regardless of the reason for their inability to use it. Only the actual savings made by the business need to be deducted.

4. If the hotelier is able to reallocate the unused room, the guest's obligation to pay is waived in the amount of the income otherwise generated for this period.

5. The hotelier is entitled to cash payment for all services before departure and accordingly has a legal lien on the guest's belongings.

6. The place of jurisdiction is the place of business, as even if the room is not used, the services under the accommodation contract must be provided at the place of business.

Cancellation policy for Landhaus Lebert Restaurant:

Cancellation up to and including 31 days before arrival: free of charge.
From January 1, 2026, to April 30, 2026, up to 2 days before arrival: free of charge. After that, 80% of the accommodation price.
From May 1, 2026 to September 30, 2026 up to 5 days before arrival: free of charge. After that: 80% of the accommodation price.
From October 1, 2026 to November 26, 2026 up to 2 days before arrival: free of charge. After that: 80% of the accommodation price.
From November 27, 2026 to December 31, 2026 up to 5 days before arrival: free of charge. After that: 80% of the accommodation price.

Our tip: Travel cancellation insurance

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